NY Care Information Gateway

Better information.
Better access.
Better care.
NY Care Information Gateway has been formed to allow the electronic sharing of health information between providers – including hospitals, long-term care facilities, home care agencies, and community physicians – in New York City, Long Island and surrounding areas.

Most health care providers store information about your health in paper records or in computer systems that are only accessible to them. If you’ve seen more than one doctor, your records are likely stored in many different places making it hard to pull them all together for a complete picture of your health.

NY Care Information Gateway supports technology that allows your doctors, nurses, and other health care providers to share their medical records using a secure computer network, instead of paper. This technology will help your health care providers – like your doctor – make information about your health available to other providers you choose, so better care can be provided to you.

*Information accessed through NY Care Information Gateway may include ALL of your medical information, including but not limited to, sensitive information related to HIV/AIDS, mental health, genetic disease or tests, alcohol or drug abuse, sexually transmitted diseases and family planning.*
How do I participate?

Your health care provider may ask you for “consent” – or permission – to access your personal health data through NY Care Information Gateway.

You have the right to decide who can access your health information through NY Care Information Gateway by giving your consent. If your doctor or other health care provider participates in NY Care Information Gateway, they will give you a consent form so you can decide whether they are allowed to see your information to help give you better care.

If you consent, your electronic health information will only be used to:

- Provide you with medical treatment and related services
- Check whether you have health insurance and what it covers
- Provide care management services
- Evaluate and improve the quality of medical care provided to all patients

**You have the right to deny consent at any time**

If you deny consent to your doctor or other health care provider, they will NOT be able to access your health information through NY Care Information Gateway – even in an emergency.

Your decision to grant or deny consent will not affect your ability to get medical care or health insurance coverage.
Is my health information secure?

Many people are worried about privacy and security when it comes to their health. NY Care Information Gateway is doing everything it can to protect the privacy of your electronic health records:

- Only doctors, staff, and organizations whom you choose by using a consent form are allowed to access your records through NY Care Information Gateway.
- All participating NY Care Information Gateway providers must follow New York State and Federal privacy and confidentiality laws.
- Safeguards, like passwords and other protections, will prevent your records from being accessed without proper permission.
- You can request a list of everyone in NY Care Information Gateway who has accessed your records.
- If illegal access does occur, you will be told and steps will be taken to correct the problem so it won’t happen again.
- Federal, state or local public health agencies and certain organ procurement organizations are authorized by law to access health information without a patient’s consent for certain public health and organ transplant purposes.
How can NY Care Information Gateway help you?

- Help providers to improve care
- Save time in an emergency
- Create quick access to test results
- Ensure that your privacy is protected
- Reduce the need for paper copies of health records

How do I withdraw or deny consent?

If you’ve already given consent, you can withdraw your consent at any time by signing a *Withdrawal of Consent Form* and returning it to your health care provider or NY Care Information Gateway. You can get these forms on NY Care Information Gateway’s website at www.NYCIG.org.

If you want to deny access for all health care providers and/or Health Plans participating in NY Care Information Gateway, you may do so at any time by contacting us at info@NYCIG.org or at 718-334-5844 or 631-638-4000.
How can I get more information about 
NY Care Information Gateway?

To learn more about participating in NY Care Information Gateway or to see if your doctor participates*, please visit us online at: www.NYCIG.org or contact us at:

**In NYC**
NY Care Information Gateway
P.O. Box 800038
Elmhurst, NY 11380
718-334-5844

**In Long Island**
NY Care Information Gateway
551 North Country Road
Suite 206
St. James, NY 11780
631-250-9191

*The list of participating health care providers will be updated from time-to-time as NY Care Information Gateway continues to grow.*